

## **Bikini Shack's Returns Form**

Name:

Order reference number:

Date of order:

Items being returned:

Reason for the items being returned:

Would you like a refund or replacement item(s)

**After completing this form, please print and enclose with your returned item(s).**

**Address the package:**

Returns Department  
PO Box 429  
Dover, Kent  
CT16 9EA

Please note that Bikini Shack will provide a refund for items returned within 14 days of receipt subject to the items being unworn, unwashed, with all labels, hygienic strip and packaging intact. You may return items to us without giving us prior notification. In this case please complete the returns details above, ensuring that you include your order reference and name. If you would like a replacement item in a different size, please request this on the returns note. Replacements can only be provided for the same style of product in a different size.

Neither replacement items nor refunds will be provided unless a returned product is received by us in new condition as stated above. It is your responsibility as the consumer to insure returned items against loss. Any subsequent claim for a returned item that has gone astray whilst being returned must be pursued by you with the courier company that you have used to return the item to us.

Refunds will be provided with 7 days of receipt of a returned item. You will receive confirmation via email that the refund has been processed.